

Access Statement for Tam O Shanter

Introduction

We aim to cater for the needs of all who visit the Tam O Shanter. We have 8 guest bedrooms. We have no bedrooms on the ground floor. Access to the 1st floor landing is gained by a flight of 14 stairs to the first 4 bedrooms. To gain access to the second floor of the building there is another 14 stairs, on this floor is the next 4 bedrooms.

Pre-Arrival

There are a number of local taxi services that have accessible taxis if required. We can supply contact numbers so that you may make a booking if required. Brochures and menus can be provided in large print if necessary.

Our website www.tamoshanterguesthouse.co.uk provides pictures of a selection of our guest rooms and further information about the services we provide.

- You can contact us by telephone or email. Please see the 'contact information section of this document for full details.

Arrival & Car Parking Facilities

- Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you. We have a small entrance to the front of the property with 1 step leading up to the main entrance door. We are able to assist guests with luggage if this is required

Main Entrance & Reception

- The front porch entrance has a series of 1 step (av. ht. 14cm.) leading up to the front door. Front door is always locked but we do have a bell press located on the main internal door. On arrival, guests are required to complete our registration form and are then shown to their rooms and our facilities are explained. Seating is provided in our bar area.

Public Areas – General (Internal)

- Our dining room is located on the ground floor and is fitted with a short piled fitted carpet. The covering on the stairs and upstairs corridors is short-pile fitted carpet. The bar area is also fitted with a short piled carpet. We have no bedrooms on the ground floor. Access to the 1st floor landing is gained by a flight of 14 stairs to the first 4 bedrooms, a further flight of 14 stairs to the next 4 bedrooms.

Public Areas – WC

- There is a public WC located on the 1st floor. There are 14 steps to this toilet.

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

Breakfast & evening meal is served in our Dining Room on the ground floor and is accessed from our Reception Hall. The entry is level and the door width is 78cm. There are 5 tables each seating 4 people. The tables are 110cm long x 69cm wide, they are 74cm high. Chairs are without arms. Menus may be provided in larger print by prior arrangement. Soft background music is played during breakfast & evening meal, & candles on each table at evening meal.

- Vegetarian and all other diets can be catered for.

Laundry

- Laundry facilities are not available on the premises

Shop

- The nearest shopping facility is at the end of the street about 40 second walk there is a Tesco Local within a 5 min walking distance. A wide range of shops are available on Central Drive, a walk of 5-10 mins. The town Centre is a 15-20 min comfortable walking distance

Leisure Facilities

- Not Available

Outdoor Facilities

- Stanley Park is a small taxi ride away about 1 mile away, usually takes around 20 minutes on foot. The pleasure beach is 2 miles away with trams available from the promenade (15 min walking distance)

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- The Locco Club is situated in Ribble Rd, 5 mins walking distance, with ramp access for wheel chair users. live entertainment most weekends & bingo, although this is on the second floor of the building with no lift access.

Bedrooms

- There is heating throughout the house. The temperature of each guest bedroom is controlled by thermostatic controls on the heaters. The beds are made with blankets and bed spreads, thickness of blankets is adjusted to suit the time of year. Each bedroom has a ~hospitality tray with tea, coffee, and a selection of biscuits. In each of the ensuite rooms there is a hair dryer, ironing board and iron, a clock radio and a TV with remote control. Each room has storage space which usually consists of a wardrobe, chest of drawers and bedside cabinet. Every shower has shower gel dispensers and also toiletries.

Bathroom, Shower-room & WC [Ensuite or Shared]

- Four of our rooms are en-suite, although bathrooms are comfortable and adequate, bathrooms are small with no additional railings for disabled use.

Additional Information

- We are totally non-smoking.
 - We are able to use the front and doors should evacuation be necessary. The fire alarm rings continuously if evacuation is needed. If you need assistance in this kind of emergency (e.g. hearing impairment) please let us know on arrival and we will ensure that you are evacuated safely.
 - There is a folder in each guest bedroom which gives tourist information about Blackpool and the surrounding area.
- Further information about the Tam O Shanter routines and emergencies is displayed on the inside of each bedroom door.

Contact Information

- Address: Tam O shanter 8 Coop Street Blackpool, FY1 5AJ
 - Telephone: 01253 620341
 - Email: info@tamoshanterblackpool.com
- Website: www.tamoshanterguesthouse.co.uk

Future Plans

We welcome your feedback to help us continuously improve if you have any comments please phone 01253 620341 or email info@tamoshanterblackpool.com

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